

Qualifications awarded by:



# **ONLINE LEARNING** COURSES FOR ADULTS

## COURSES

Whether you are looking for a route in to work, developing in your current role, improving your CV or want to learn for personal development a Online Learning course may be the next step for you.

You can choose from a range of fully funded courses, complete with engaging learning content and NCFE approved assessments. We provide all your learning materials either online or in paper format. You will study at a time and place to suit you, supported throughout by qualified assessors.

The majority of our courses are at level 2, with one at Level 1.

PAGE 13

**COURSE LEAFLET** 

		_
CHILDCARE & EDUCATION		
Principles of Team Leading	PAGE 6	COURSE LEAFLET
Principles of Working with Individuals with Learning Disabilities	PAGE 6	COURSE LEAFLET
Understanding Adverse Childhood Experiences	PAGE 6	COURSE LEAFLET
Understanding Autism	PAGE 7	COURSE LEAFLET
Understanding Children and Young People's Mental Health	PAGE 7	COURSE LEAFLET
Understanding Common Childhood Illnesses	PAGE 7	COURSE LEAFLET
Understanding Safeguarding, Prevent and British Values	PAGE 8	COURSE LEAFLET
Understanding Specific Learning Difficulties	PAGE 8	COURSE LEAFLET
HEALTH & SOCIAL CARE		
Common Health Conditions	PAGE 8	COURSE LEAFLET
Preparing to Work in Adult Social Care	PAGE 8	COURSE LEAFLET
Principles of Care Planning	PAGE 8	COURSE LEAFLET
Principles of Dementia Care	PAGE 9	COURSE LEAFLET
Principles of End of Life Care	PAGE 9	COURSE LEAFLET
Principles of Team Leading	PAGE 10	COURSE LEAFLET
Principles of the Prevention and Control of Infection in Health Care Setting	PAGE 10	COURSE LEAFLET
Understanding Cancer Support	PAGE 11	COURSE LEAFLET
Understanding Dignity and Safeguarding in Adult Health and Social Care	PAGE 11	COURSE LEAFLET
Understanding Nutrition and Health	PAGE 12	COURSE LEAFLET
Understanding Personal Care Needs	PAGE 12	COURSE LEAFLET
Understanding the Care and Management of Diabetes	PAGE 13	COURSE LEAFLET

## MENTAL HEALTH

Awareness of Mental Health Problems	PAGE 14	COURSE LEAFLET
Counselling Skills	PAGE 14	COURSE LEAFLET
Understanding Behaviour that Challenges	PAGE 14	COURSE LEAFLET
Understanding Mental Health First Aid and Mental Health Advocacy in the Workplace	PAGE 15	COURSE LEAFLET
Understanding Working with People with Mental Health Needs	PAGE 15	COURSE LEAFLET

Understanding the Safe Handling of Medication in Health and Social Care

## DELIVERY OPTIONS



## ONLINE

Most people choose to study online for ease of use and flexibility:

- Learners may complete assessments through any internet enabled device, anywhere, any time. However, we recommend a tablet or laptop to complete the course.
- Printed resources are also provided.

## **ELIGIBILITY**

If eligible, courses are fully funded, however, there is a withdrawal fee of £125 if you do not complete.

Courses are funded if you meet all of the following:

- Aged 24 or more (if you are aged 19 23 you must already have a FULL level 2 qualification or equivalent).
- Resident in the UK for three or more years, for purposes other than study.
- Not currently active on any other funded course including an apprenticeship.
- Postcode eligibility applies (funding available for Greater Manchester City Area, Liverpool City Area and any non-devolved postcodes).



### **PAPER BASED**

Depending on circumstances we also provide a paper based option:

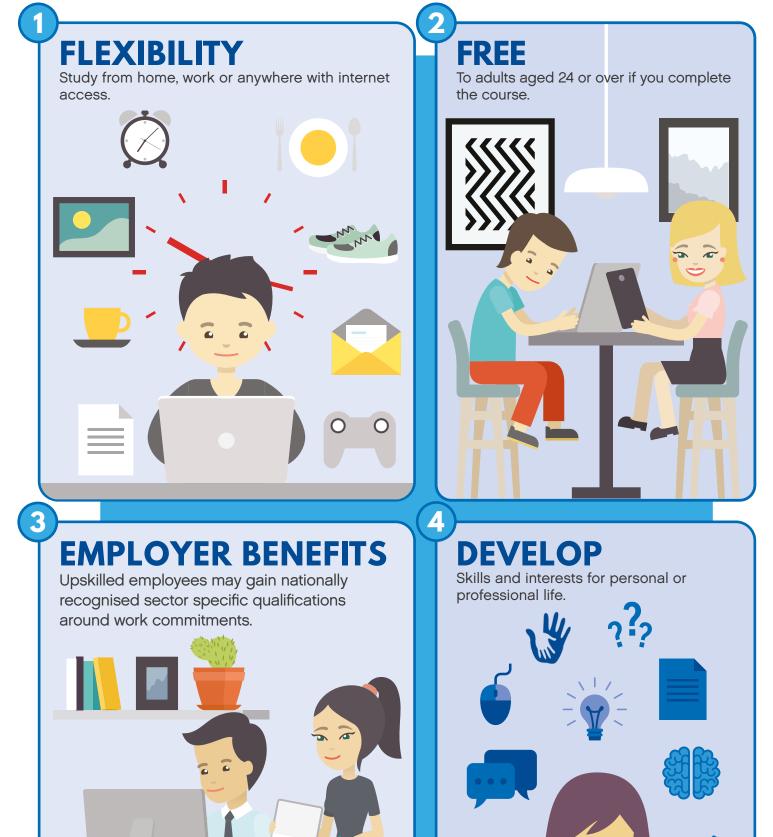
- · Learning materials will be posted to you.
- Assessors provide study schedules and personal support by email or telephone.

We recommend you already have at least a Level 1 in English (GCSE grade D or equivalent) or Level 2 in English (GCSE grade C or equivalent) for the following courses:

- Adverse Childhood Experiences
- Information, Advice and Guidance
- Lean Organisation Management Techniques
- Principles of Team Leading.



## FOUR BENEFITS OF ONLINE LEARNING



## CHILDCARE & EDUCATION

Develop skills for working with children for a career in childcare or to progress in your current role.



## PRINCIPLES OF Team leading

#### IDEAL FOR

Practising or potential team leaders in all sectors.

#### COURSE CONTENT

Strong team leadership is essential for providing guidance, direction and instruction within a group and inevitably leads to more effective teamwork and more motivated employees. Managing a team effectively is critical in the current job market, where employee productivity and team outcomes are closely monitored.

- · Establishing the team.
- Motivation.
- Communication.
- Reporting structures.
- Relevant legislation.

It's okay to be

### PRINCIPLES OF WORKING WITH INDIVIDUALS WITH LEARNING DISABILITIES

**IDEAL FOR** Those working in a care setting.

#### **COURSE CONTENT**

Around 1.5 million people in the UK have a learning disability. As they often have difficulty describing their symptoms, a good knowledge of legislation and the healthcare system, as well as an understanding of signs and symptoms of various conditions, is essential for anyone working with people with learning disabilities.

- Support individuals with learning disabilities.
- Safeguarding and protection.
- · Positive risk-taking.
- Personalisation in social care.
- Awareness of autistic spectrum conditions.
- Support those with a learning disability to access healthcare.

### UNDERSTANDING ADVERSE CHILDHOOD EXPERIENCES

#### **IDEAL FOR**

Those who want to increase their knowledge and understanding of adverse childhood experiences.

#### **COURSE CONTENT**

Adverse childhood experiences can impact on the development and mental health of children and young people, which may persist into adulthood and affect life chances. These might be personal circumstances, such as the death or divorce of parents, domestic violence, or national and international disasters. Children and young people affected need support to strengthen their resilience to overcome their fears and challenges.

- Develop a career pathway within the health and social care sector.
- Study to enhance your personal skills and professional development.
- Supports progression to further health care qualifications and to relevant employment in the health and social care or education sectors.



## CHILDCARE & EDUCATION

## **UNDERSTANDING AUTISM**

#### IDEAL FOR

Those working in a health and social care and/or education setting.

#### COURSE CONTENT

Autism is a spectrum condition that affects how a person communicates with others and how they interpret the world around them. There are around 700,000 people in the UK with autism - more than one in every 100.

- Develop knowledge and awareness of autism.
- How those with autism can be supported to live healthy and fulfilled lives.
- Understand the misconceptions, diagnoses and support surrounding autism.
- Communication and social interaction.
- Sensory processing, perception and cognition.

### UNDERSTANDING CHILDREN AND YOUNG PEOPLE'S MENTAL HEALTH

#### IDEAL FOR

New and existing childcare practitioners.

#### **COURSE CONTENT**

Mental health issues affect around one in ten children and young people. Emotional wellbeing is just as important as physical wellbeing. Those working with children and young people need a good understanding to spot warning signs and identify risk factors.

- Children and young people's mental health in context.
- Factors which may affect children and young people's mental health.
- Understand the impact of children and young people's mental health concerns.
- How to support children and young people with mental health concerns.

### UNDERSTANDING COMMON CHILDHOOD ILLNESSES

#### IDEAL FOR

Those who want to develop a career in the health and social care sector, especially in an early years setting, or for those who may already look after children in their job or personal life.

#### COURSE CONTENT

Develop your understanding of common childhood illnesses and specific health conditions that can lead to emergencies in infants and children.

You will gain insight into how to provide a safe and healthy environment, where children and babies are supported in their growth and development.

- Develop your knowledge of childhood illnesses.
- Improve your understanding of health emergencies in an early years setting.
- Ideal for those who want a career in health and social care.

"Gave me something to think about beyond work and family."



## CHILDCARE & EDUCATION

## UNDERSTANDING SAFEGUARDING, PREVENT AND BRITISH VALUES

#### **IDEAL FOR**

Those responsible for the safeguarding of people and for helping prevent radicalisation.

#### COURSE CONTENT

Official data showed that more than 7,500 people were referred to the Prevent programme in 2015/16.

The course provides an understanding of how to recognise the signs of abuse, reduce the risk of radicalisation and the potential consequences of illegal online activity.

- · Understand Prevent Duty.
- · Safeguarding.
- Online safety.

## UNDERSTANDING SPECIFIC LEARNING DIFFICULTIES

#### **IDEAL FOR**

Those working in health, social care and education contexts or those who want to improve their knowledge and awareness in this area.

#### **COURSE CONTENT**

People with a learning difficulty find it harder to learn certain skills. As this affects around 15% of the population, it is important for those working in the health, social care and education sectors to have some knowledge of different specific learning difficulties, such as attention deficit hyperactivity disorder (ADHD), dyslexia and dyscalculia. This course provides an insight into diagnosis and how people can be supported.

- Understand specific learning difficulties and their effects.
- Diagnosis.
- Supporting those with learning difficulties.
- Understand the context of specific learning difficulties.



Courses may be relevant for a range of learners but specifically those who work in the health and social care sectors, or those who have caring responsibilities in the home.

They are designed to develop an understanding of the importance of mental and physical health and wellbeing, as well as effective communication and management in a workplace setting

## COMMON HEALTH CONDITIONS

#### IDEAL FOR

Employees who work in a care environment.

#### **COURSE CONTENT**

Every hour someone in the UK is told they have Parkinson's disease, there are approximately 152,000 strokes in the UK every year (more than one every five minutes) and one in six of the UK population has some form of hearing loss.

These health conditions along with others such as arthritis and dementia affect a substantial number of people in the UK and a good understanding of them is essential in any care environment.

- Understand how to contribute to monitoring the health of those affected by a range of conditions.
- Develop an awareness of sensory loss.
- Develop an understanding of stroke, dementia, arthritis and Parkinson's disease.

## PREPARING TO WORK IN Adult Social Care

IDEAL FOR

Those interested in working in the care sector.

#### COURSE CONTENT

The need for adult social care continues to rise at a time when the system supporting that care is rapidly and significantly changing. With around 1.5 million people working in adult social care in England, care workers need up-to-date support and guidance in order to provide adequate person-centred care.

- Communication and personal development.
- Equality, diversity and inclusion.
- Safeguarding and protection.
- Duty of Care.
- Understanding the role of the social care worker.
- Person-centred approaches.
- Health and safety and handling information.

## PRINCIPLES OF Care planning

#### IDEAL FOR

Those who want to develop knowledge and skills relating to care and support for a career in the social care sector.

#### COURSE CONTENT

You will develop an understanding of the responsibilities of caring for and supporting people. This includes understanding assessments, planning, implementation and reviews. You will learn the principles and processes of person-centred care, including the promotion of health and wellbeing and how to support people's needs and preferences as part of their care package.

- Care planning for the care worker.
- Understanding nutrition and hydration in health and social care settings.
- Principles of support to maintain personal hygiene.
- Understanding continence care.
- Principles of supporting sleep.

## **PRINCIPLES OF DEMENTIA CARE**

#### **IDEAL FOR**

Those working in a medical or health care setting or those caring for family at home.

#### **COURSE CONTENT**

Dementia affects around 900,000 people in the UK. This figure is likely to rise to 1.6 million by 2040. It is one of the main causes of disability in later life and costs the UK more than £26 billion a year. Understanding dementia and the person centred care required is fundamental to providing high quality care.

- Appreciate and understand the different forms of dementia.
- How to support through person-centred care.
- The influence of positive communication methods.
- Use of medication for those with dementia.
- The importance of offering appropriate activities.
- Equality, diversity and inclusion in dementia care.

## PRINCIPLES OF END OF LIFE CARE

#### **IDEAL FOR**

Those working in a health and care setting.

#### **COURSE CONTENT**

By 2040, the number of people over 64 in Britain is expected to grow from 9.5 million to 15 million.

This means more people will live with serious chronic illness and need end of life care. The problems faced and support needed by people nearing the end of life is wide ranging. A good understanding of pain management, support and quality of life is essential for all carers.

- Support needed to manage pain and discomfort.
- How dementia impacts on end of life care.
- The role of the care worker at time of death.
- The loss and grief process.





## **PRINCIPLES OF TEAM LEADING**

#### IDEAL FOR

Practising or potential team leaders in all sectors.

#### COURSE CONTENT

Strong team leadership is essential for providing guidance, direction and instruction within a group and inevitably leads to more effective teamwork and more motivated employees. Managing a team effectively is critical in the current job market, where employee productivity and team outcomes are closely monitored.

- Establishing the team.
- Motivation.
- Communication.
- Reporting structures.
- Relevant legislation.

#### "I can do the course without having to think about the finance side of it."

## PRINCIPLES OF THE PREVENTION AND CONTROL OF INFECTION IN HEALTH CARE SETTING

#### IDEAL FOR

Those working in a health and care setting.

#### COURSE CONTENT

About 300,000 patients develop an infection in England each year while being treated by the NHS.

Protecting people from infection is an essential element of providing high quality care, especially considering the capacity some potentially life threatening infections have to spread within care environments.

- Understand the principles of good personal hygiene and maintain a clean environment.
- Causes of the spread of infection in health care settings.
- Decontamination, cleaning and waste management in health care settings.
- Principles of infection prevention and control in a health care setting.



## **UNDERSTANDING CANCER SUPPORT**

#### **IDEAL FOR**

Those already working in, or intending to work in the healthcare sector. It is also suitable for those who wish to further understand cancer support, or those who care for someone living with cancer.

#### **COURSE CONTENT**

One in two people will be diagnosed with cancer in their lifetime. Being able to access the right levels of care and service provides valuable support when people need it most. As cancer treatments are improved and more people survive, an awareness of the impact of living with it long-term and knowledge of how to support people is vital for those with a caring role.

- Ideal continuing professional development for those working in health and social care.
- Suitable for those with a personal interest in caring for someone living with cancer.
- An introduction to the diagnosis and treatment of cancer, the care and support for those living with cancer and end of life and bereavement care.

### UNDERSTANDING DIGNITY AND SAFEGUARDING IN ADULT HEALTH AND SOCIAL CARE

#### **IDEAL FOR**

Those working in an adult health and social care environment.

#### **COURSE CONTENT**

The responsibility of care workers involved in protecting the health, wellbeing and human rights of adults is far reaching.

Allowing people to live free from harm, abuse and neglect can often mean involving health agencies, government departments or the police. Understanding the fundamentals of safeguarding is essential for anyone working in adult health and social care.

- Understand safeguarding.
- · Principles of dignity.
- Understand Duty of Care.
- Understand dilemmas and public concerns in adult health and social care.



## **UNDERSTANDING NUTRITION & HEALTH**

#### **IDEAL FOR**

Those working in sport and recreation, exercise and fitness, hospitality and catering and healthcare. Also suitable for those with a general interest in nutrition and health.

#### **COURSE CONTENT**

The number of obese people in the UK has more than trebled in the last 25 years, reaching what many doctors believe to be epidemic proportions.

Insufficient nutrition can lead to a variety of health threatening conditions. More than 60% of adults in the UK are overweight and without action, experts believe that half of these will be obese by 2050. Understanding the benefits of a balanced diet and the role of nutrition in the prevention and treatment of disease is fundamental.

- · Principles of healthy eating.
- Nutritional needs of different groups.
- Using food and nutrition to plan a healthy diet.
- Weight management.
- Understand eating disorders.

## UNDERSTANDING PERSONAL CARE NEEDS

#### **IDEAL FOR**

Those who want a career in the health and social care sector, or who already work in the sector and want to develop specialist knowledge of supporting those with personal care needs.

#### **COURSE CONTENT**

This course focuses on developing an understanding of personal care needs and equips you with skills to provide high-quality care. It develops your understanding of the principles of a person-centred approach and equips you with the tools to empower those with personal care needs, treating them with dignity and respect.

- How to support personal hygiene including foot and oral care.
- Understand pressure area care and sepsis.



## UNDERSTANDING THE CARE AND MANAGEMENT OF DIABETES

#### **IDEAL FOR**

Those working in the health and care sector.

#### **COURSE CONTENT**

Currently, the number of people diagnosed with diabetes in the UK is estimated to be 3.2 million and an estimated 630,000 people have the condition but don't know it. It is believed that deaths from diabetes will rise by more than 50% in the next ten years.

Simple lifestyle measures can be effective in preventing or delaying the onset of this chronic, debilitating and often deadly disease. This course aims to develop awareness and understanding of diabetes and how it is managed.

- The different types of diabetes and how they can occur.
- Understand treatment, management, prevention and early intervention of Type 2 diabetes.
- Learn how the onset of Type 2 diabetes can be delayed with lifestyle changes.
- The importance of ongoing care and the correct treatment of diabetes to control blood sugar levels.

### UNDERSTANDING THE SAFE HANDLING OF MEDICATION IN HEALTH AND SOCIAL CARE

#### **IDEAL FOR**

Those working in a medical and health and care setting.

#### **COURSE CONTENT**

Modern medicines are powerful substances which have beneficial effects for millions of people worldwide.

However, inappropriate use or handling of these substances can have severe consequences, including death. Having good up-to-date knowledge of the safe handling of medicines is essential for anyone working with medication.

- · Understand medication and prescriptions.
- The requirements for the safe handling, storage and disposal of medication.
- Safe administration of medication.
- The importance of keeping accurate records and audit processes for medication.



"Helped me with next steps to starting a degree."

## MENTAL HEALTH



These courses are designed for those who wish to develop their knowledge of mental health problems, the factors that cause mental ill-health and the ways that mental health problems may be managed.

### AWARENESS OF MENTAL HEALTH PROBLEMS

#### **IDEAL FOR**

Employees who work closely with people on a day to day basis.

#### **COURSE CONTENT**

With an estimated 450 million people worldwide living with a mental health issue, around one quarter of British adults will experience some form of mental health problemwithin the course of a year.

Having a good knowledge of the information available is crucial for care sector employees.

- Develop awareness of a range of issues including stress, anxiety, phobias, eating disorders, post traumatic stress disorder, obsessive compulsive disorder and many more conditions.
- Recognise signs, triggers and symptoms.
- Understand mental health legislation.
- Learn how to manage stress, anxiety and phobias.

## **COUNSELLING SKILLS**

#### IDEAL FOR

Those who support people with their personal wellbeing.

#### **COURSE CONTENT**

Lots of people seek the support of counselling at some point in their lives. If you are working in the caring sector you may want to develop your understanding of counselling to support people in improving their personal wellbeing.

- Diversity and ethics in the use of counselling skills.
- The theory of counselling.
- Counselling skills and personal development.
- Using counselling skills.

### UNDERSTANDING BEHAVIOUR THAT CHALLENGES

#### **IDEAL FOR**

Those working in education and healthcare settings.

#### COURSE CONTENT

Increase awareness and understanding of challenging behaviour and its effects.

This behaviour can be due to factors such as anxiety, neglect, abuse, learning disabilities and conditions like dementia.

Understanding the causes of challenging behaviour is the first step towards finding ways to support individuals and manage their behaviour.

- Support positive behaviour.
- The importance of effective communication.
- Behaviour management.
- The role of reflection and support for those involved in incidents of challenging behaviour.

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### UNDERSTANDING MENTAL HEALTH FIRST AID AND MENTAL HEALTH ADVOCACY IN THE WORKPLACE

#### **IDEAL FOR**

Those who wish to increase their knowledge of mental health problems and the ways that mental ill health can be managed in the workplace or in daily life.

#### COURSE CONTENT

Around 450 million people experience mental health problems, with reports suggesting that more than 12 million working days are lost due to work-related stress, depression or anxiety in just one year.

Employers are becoming more transparent and open about mental health issues. This qualification develops an understanding of mental health problems and the support available to colleagues. Increasing the understanding of mental health of staff at all levels builds a culture of care and support.

- Explore mental health.
- Understand how to support those with mental ill health.
- Understand what makes a mentally healthy environment.

## UNDERSTANDING WORKING WITH PEOPLE WITH MENTAL HEALTH NEEDS

#### **IDEAL FOR**

Those working in a health and care or education setting.

#### COURSE CONTENT

Mental health presents one of the greatest challenges to society. With an estimated 450 million people worldwide suffering from a mental health problem, around a quarter of British adults will experience some form of mental health issue each year.

While many elements of mental health are still not understood, having a good knowledge of the information that is available is essential in the care sector.

This qualification helps develop the support, understanding and techniques required for working with those who have mental health problems.

- The role of a mental health worker.
- · Mental health issues.
- Duty of Care in adult health and social care.
- Approaches to care and management in mental health.
- Understand change and support in relation to mental health.

"I learned a lot about a condition which is relevant to my family."

For more information email the admissions team on: applications@wigan-leigh.ac.uk or call 01942 761111 or visit wigan-leigh.ac.uk/adult-courses/online-learning

